



COMPANY PROFILE · 2025

Building Ethiopia's Digital Future.

Software Development · Hotel Technology

Networking · IT Consulting · AI Systems

ESTABLISHED
2016

LOCATION
Addis Ababa

FOCUS
AI-First IT

STATUS
Active

01 — WHO WE ARE

Apex Solution is an Ethiopian technology company founded in 2016 with a singular mission: to deliver world-class software, infrastructure, and smart technology solutions to businesses across East Africa and beyond. We combine deep local expertise with global engineering standards to build systems that last.

OUR MISSION

To empower Ethiopian enterprises with AI-first technology that competes on a global stage — built locally, designed for scale.

OUR VISION

To be the most trusted technology partner for hotels, banks, and enterprises across Africa — known for quality, reliability, and innovation.

02 — OUR SERVICES

SOFTWARE DEVELOPMENT

Custom web apps, mobile applications, enterprise platforms, and API integrations built with modern stacks.

01

HOTEL TECHNOLOGY

End-to-end hotel tech: CCTV surveillance, smart door locks, Hotel Management Systems (HMS), and POS integration.

02

NETWORK INFRASTRUCTURE

Structured cabling, wireless networks, VPN setup, firewall configuration, and 24/7 network monitoring.

03

IT CONSULTING & AI

Digital transformation strategy, AI system integration, IT audits, and cloud migration planning.

04

03 — HOTEL TECHNOLOGY SOLUTIONS

Apex Solution is Ethiopia's leading provider of integrated hotel technology. We design, supply, install, and maintain complete tech ecosystems for hotels from 10-room guesthouses to 300-room luxury properties.

<p>CCTV & SECURITY SYSTEMS ● HD surveillance, NVR/DVR setup, remote monitoring access, motion alerts, and perimeter security design.</p>	<p>SMART DOOR LOCK SYSTEMS ● RFID card locks, mobile key integration, master key management, and audit trail logging for all rooms.</p>
<p>HOTEL MANAGEMENT SYSTEM ● Front desk PMS, reservation engine, housekeeping module, billing, and real-time room status dashboard.</p>	<p>NETWORK & CONNECTIVITY ● High-density WiFi for guests and staff, VLAN segmentation, bandwidth management, and ISP redundancy.</p>
<p>POS & RESTAURANT SYSTEMS ● Point-of-sale integration with HMS, kitchen display systems, inventory tracking, and F&B reporting.</p>	<p>IT SUPPORT & MAINTENANCE ● Monthly SLA contracts, 4-hour response time, remote monitoring, and preventive maintenance schedules.</p>

04 — SELECTED WORK

<p>Hotel Tech Skylight Hotel Addis CCTV · HMS · Smart Locks</p>	<p>Networking Radisson Blu Ethiopia Enterprise WiFi · VLAN</p>	<p>Software Dev Commercial Bank Web Platform · API</p>
<p>Hotel Tech Hilton Addis Ababa Full Hotel Tech Stack</p>	<p>IT Consulting Ministry of Finance Infrastructure Audit</p>	<p>Hotel Tech Kuriftu Resort & Spa HMS · CCTV · SLA</p>

01 DEEP LOCAL KNOWLEDGE

We understand the Ethiopian market — power infrastructure, local regulations, import logistics, and regional vendor networks. No learning curve.

02 AI-FIRST APPROACH

Every solution we architect incorporates intelligent automation, predictive monitoring, and AI-assisted management tools as standard — not add-ons.

03 END-TO-END OWNERSHIP

From initial site survey to post-deployment support, Apex owns the entire lifecycle. One contact, full accountability, zero finger-pointing.

04 ENTERPRISE-GRADE STANDARDS

Our engineering team follows ISO-aligned methodologies, structured cabling standards (TIA-568), and industry security frameworks (NIST, OWASP).

05 PROVEN AT SCALE

We have deployed systems in Ethiopia's most demanding environments — luxury hotels, government ministries, and financial institutions.

06 RESPONSIVE SUPPORT SLA

Our standard SLA guarantees 4-hour response for critical issues, monthly preventive maintenance visits, and 24/7 remote monitoring.

10+ YEARS ACTIVE	50+ PROJECTS DELIVERED	20+ HOTEL CLIENTS	4 hr SLA RESPONSE
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GET IN TOUCH

Ready to transform your business?

Contact our team to discuss your project. We offer a free initial consultation and site assessment.

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Start a Conversation

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